

BOARD POLICIES	STUDENT COMPLAINTS APPEALS PROCEDURE (BP-10015) METRO TECHNOLOGY CENTERS	The on-line version of the policy is official. Therefore, all printed versions are unofficial copies.
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1.0 POLICY:

The Superintendent will ensure that procedures are established for resolving disagreements between staff members and students. These procedures shall include an appeal to the associate/ assistant superintendent in the event that the disagreement cannot be resolved at a lower level. Students reporting alleged violations of rights by District personnel will be protected from retaliatory action.

2.0 LEGAL REFERENCE: 70 O.S.A. § 5-117.A.2

3.0 CROSS REFERENCE: N/A

4.0 REVISION HISTORY:

<u>Date:</u>	<u>Revision</u>	<u>Description of Revision:</u>
10-8-84	A	Adopted
11-11-95		Reviewed
5-20-02	B	Revised
12-22-03	C	Reformatted
12-15-03	D	Legal references reviewed and revised as necessary
11-22-04	E	Revised
9-13-11	F	Deleted word "see", "The Superintendent will see ensure that..." and revised header and footer formats and date formats under Revision History.

5.0 PCF FRAMEWORK #: 5.4.4 Manage student/customer complaints

***** End of Policy *****